



HEALTH **SOURCE**

8.12 Release Notes

Release Date: June 8, 2023



Document Revision History

Publication Date : 06/07/2023

Document Version : 4.0

Contact Information

Ciox Health
120 Bluegrass Valley Parkway
Alpharetta, GA 30005
Customer Care Phone Number: 877-358-6939

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Table of Contents

New Correspondence Reasons	4
User Experience & Technical Enhancements	5



New Correspondence Reasons

There are two more Correspondence Reasons and Letters that have been added to meet compliance needs.

- Invalid Subpoena ⓘ
 - Provide a HIPAA valid authorization or a court order ⓘ
 - Provide a protective order ⓘ
 - Provide proof no objections were filed and the objection time has passed ⓘ
 - Provide proof the patient and all parties were given a notice the subpoena was issued ⓘ
- Invalid Subpoena under Florida Law ⓘ
- Letter of Representation Required by Record Retrieval ⓘ

The body of the letters are below.

- Letter of Representation Required by Record Retrieval *(Please use this instead of 'Other')*

We are unable to complete this request without a Letter of Representation. Please resubmit your request with a letter of representation or an appropriate explanation of the business relationship with the third party making the request to receive protected health information on the above patient. Please provide us the documentation required to validate releasing records upon your request per the HIPAA Privacy Rule under HIPAA (45 CFR 164.508).

- Invalid Subpoena under Florida Law

Thank you for your medical records request for the patient above. We are unable to comply with your request at this time for the following reason(s). The subpoena does not include the necessary authorization(s) for the release of specific items and/or protected health information, which is governed and restricted by various state and federal law (the “Protected Health Information”). Solely for the sake of example, the Protected Health Information may, but does not necessarily, implicate one or more of the following:

Mental Health

Baker Act (Fla. Stat. Ann. § 394.455)

Drug or Alcohol Use (Fla. Stat. Ann. § 397.486)

HIV/AIDS (Fla. Stat. Ann. § 381.004(e)(9))

Sexually Transmitted Disease (Fla. Stat. Ann. § 384.29)

Genetic Testing (Genetic Information Nondiscrimination Act)

Adoption (Fla. Stat. Ann. § 63.162)

Due to the nature of the Protected Health Information, please provide a valid HIPAA Authorization signed by the patient or their personal representative and/or a court order. A HIPAA Authorization is enclosed with this letter.



Please be aware that a court order, and not a HIPAA Authorization, is necessary if the subpoena seeks any adoption-related records, to the extent any exist. If a HIPAA Authorization is provided without a court order, no adoption-related records can be produced.

Please also be aware that both the HIPAA Authorization and a court order must specifically identify the categories of Protected Health Information permitted for release. A HIPAA Authorization and/or a court order simply referring to “entire record”, or similarly broad categorization, is insufficient for the records to be produced. Instead, the HIPAA Authorization and/or court order must identify and authorize with specificity all categories of information to be released.

User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	esMD Delivery	HealthSource has enabled Requester 1519572, Performant Recovery, Contractor for esMD delivery from HealthSource. For additional details on esMD delivery from HealthSource, refer to HealthSource 6.0 Release Notes (August 2022)	68700
Administrator	Platform Admin- esMD	The Requester Configuration function has a new tab, CMS Address to Requester Mapping, to map the Performant Recovery Requester to the CMS gateway for delivery of records	68700
Technical	Intake Service Account- Chart Finder	The external group id column values are empty; and the created by is not mapped to the respective service account in the hs digital intake payload for Chart Finder requests.	68787
Technical	IDSB- Large Files	Support for large files via api in the CDR; and addition of CDR DocID (optional) for the FHIR JSON reference; error handling support	67530 68445 68447
Technical	Email Notification	Hide the email address in the request payload for the request status notification API	68596
Technical	RequestStatusPoller	Security fix	68648